Dept of Health and Welfare ****

Send invoices to location listed below or as indicated in the comments field Boise, ID 83720-0036



Dept of Health and Welfare

THIS NUMBER MUST APPEAR ON ALL **DOCUMENTS**

Statewide Blanket Purchase Order

Contract Renewal - 01

From

Contract

То

RFQ#: RFP01449

DOC#: PREQ7625

Date:

Contract Wed May 18, 2005

Wed May 17, 2006

Statewide Blanket **Purchase** Order

SBPO1190 -

01

This bid has multiple

DELIVER delivery

TO: points. Click on the

Multiple Delivery

Points

below to view the delivery points.

Various, ID 83702

VENDOR: MERIDIAN KSI

4465 Brookfield

Corporate Drive

Suite 201 Chantilly, VA 20151 **Attn: Executive Vice**

President

Vendor Nbr: P00000056288

Emailed To:

bvolk@meridianksi.com Phone: 703-322-9565

Fax:

Account Number: P00000056288

LINDSTROM 208-327-7359

Item No	Description	Quantity UOM	Unit Price	EXTENSION
000	BLANKET PURCHASE AGREEMENT (line item particulars follow)	1 lot		479200.00
	Total:			479200.00

Tue Mar 08, 2005

F.O.B: Destination

Terms:

Blanket
Comments:

Item No	Description	Quantity UOM	Unit Price	EXTENSION
001	CONTRACT FOR FURNINSHING ELEARNING SYSTEM, establish a Statewide Contract for a client-server based service per RFP01449. This is a jointly sponsored RFP by the Dept. of Labor and the Dept of Health & Welfare. (920-91) (nt)	1 SYS	479200.00	479200.00

LEARNING MANAGEMENT and LEARNING CONTENT MANAGEMENT SYSTEMS CONTRACT SBP001190 RENEWAL

This contract renewal and the provisions hereof are hereby made part of that certain State of Idaho contract number SBPO01190, for LEARNING MANAGEMENT and LEARNING CONTENT MANAGEMENT SYSTEMS dated MAY 18, 2004 for VARIOUS STATE OF IDAHO AGENCIES, INSTITUTIONS AND DEPARTMENTS, between MERIDIAN KSI as "Contractor" and the State of Idaho as "State." Contractor and State hereby agree as follows:

General Comments:

All of the terms and conditions contained in the Contract shall remain in full force and effect, except as expressly modified herein. The effective date of this renewal is MAY 18, 2005.

This contract is renewed for ONE (1) YEAR commencing MAY 18, 2005and expiring MAY 17, 2006. The same terms, conditions and prices prevail for the contract renewal period.

A new contract number has been assigned to this contract. It is located in the upper right hand corner, first page of this document. Please refer to this number on all transactions pertaining to this contract.

SIGNED AND DATED ACCEPTANCE LETTER FROM MERIDIAN KSI ON FILE AT THE DIVISION OF PURCHASING

Instructions: Freight / Handling Included in Price	
	By: GREGORY D.

State of Idaho

Send invoices to the address listed below or as indicated in the comments or instructions field Boise, ID 83720-0075



State of Idaho

THIS NUMBER MUST **APPEAR**

ON ALL DOCUMENTS

Statewide Blanket Purchase Order

Statewide Blanket **Purchase Order** SBPO1191 - 01

Contract Renewal - 01

DELIVER

TO: Dept of Labor 317 Main Street

Boise, ID 83735

Date: Wed Mar 09, 2005

F.O.B: Destination

Terms:

VENDOR: MERIDIAN KSI

4465 Brookfield

Corporate Drive

Suite 201

Chantilly, VA 20151 **Attn: Executive Vice**

President

Vendor Nbr: P00000056288 **Emailed To:**

bvolk@meridianksi.com Phone: 703-322-9565

Fax:

Account Number: P00000056288

Contract Fri May 27, 2005

From Date

Fri May 26, 2006

Contract То

Date:

RFO#: RFO04114 DOC#: PREO8061

File(s) Attached:

Meridian Idaho RFP_hosted__Cost_040904.doc

Optional_Costs.doc

GREGORY D.

Buyer: LINDSTROM 208-

327-7359

Unit Quantity Item No **EXTENSION Description UOM Price**

000	BLANKET PURCHASE AGREEMENT (line item particulars follow)	1 lot		1.00
	Total:			1.00
Blanket Comments:				
Item No	Description	Quantity UOM	Unit Price	EXTENSION
001	CONTRACT FOR FURNISHING E-LEARNING SYSTEM, establish a Statewide Contract for a hosted service per RFP01449. This is a jointly sponsored RFP by the Dept. of Labor and the Dept. of Health & Welfare. (920-91) (nt)	1 SYS	1.00	1.00
	Instr: Pricing per attached.			
General Comments:	AWARD Contract for Learning Management and Learning Content Management Systems for various state of Idaho agencies, institutions, and departments. Contract Title:Learning Management and Learning Content Management System Contract Usage Type:Mandatory Use Public Agency Clause:Yes CONTRACT FOR FURNISHING E-LEARNING SYSTEM CONTRACT SBPO 1191 RENEWAL This contract renewal and the provisions hereof are hereby made part of that certain State of Idaho contract number SBPO 1191, for CONTRACT FOR FURNISHING E-LEARNING SYSTEM dated MAY 26, 2004 for VARIOUS STATE OF IDAHO AGENCIES, INSTITUTIONS AND DEPARTMENTS, between MERIDIAN KSI as "Contractor" and the State		Management and an age of the contract of the c	

of Idaho as "State." Contractor and State hereby agree as follows:
All of the terms and conditions contained in the Contract shall remain in full force and effect, except as expressly modified herein. The effective date of this renewal is MAY 27 1, 2005.

This contract is renewed for ONE (1) YEAR commencing MAY 27 1, 2005and expiring MAY 26, 2006. The same terms, conditions and prices prevail for the contract renewal period.

A new contract number has been assigned to this contract. It is located in the upper right hand corner, first page of this document. Please refer to this number on all transactions pertaining to this contract.

SIGNED AND DATED ACCEPTANCE LETTER FROM MERIDIAN KSI
ON FILE AT THE DIVISION OF PURCHASING

Instructions: Freight / Handling Included in Price	
	By: GREGORY D. LINDSTROM

Bill To: Dept of Health and Welfare

Send invoices to location listed below or as indicated in comments field Boise, ID 83720-0036



Dept of Health and Welfare

THIS NUMBER MUST APPEAR ON ALL DOCUMENTS

Statewide Blanket **Purchase Order SBPO1190**

Statewide Blanket Purchase Order

This bid has multiple delivery DELIVER points. Click on the "Required TO: Multiple Delivery Points" button below to view the delivery points.

Various, ID 83702

MERIDIAN KSI

4465 Brookfield Corporate Drive

Suite 201

VENDOR: Chantilly, VA 20151
Attn: Executive Vice President Email: bvolk@meridianksi.com

Phone: 703-322-9565

Date: Tue May 18, 2004

F.O.B: Destination

Terms:

Contract Tue May 18, 2004

From Date

Tue May 17, 2005

Contract To Date:

RFQ#: RFP01449 DOC#: PREQ7625

Buyer: MARK LITTLE 208 327 7359

Item No	Description	Quantity UOM	Unit Price	EXTENSION
000	BLANKET PURCHASE AGREEMENT (line item particulars follow)	1 lot		479200.00
	Total:			479200.00
	QUANTITIES: The State of Idaho, Division of Purclapproximations of quantities and will not be held in this document. Order Placement Address:Company Name:Meridian Knowledge SoluAddress:4465 Brookfield CorporaCity, State, Zip:Chantilly, VA 20151 Payment Address:Company Name:Meridian Knowledge SoluAddress:4465 Brookfield Corpora	responsib utions, Inc te Drive, S utions, Inc	le for f	igures given



---City, State, Zip:.....Chantilly, VA 20151

THIS CONTRACT, (including any files attached), CONSTITUTES THE STATE OF IDAHO'S ACCEPTANCE OF YOUR SIGNED BID, QUOTATION, OR OFFER (including any electronic bid submission), WHICH SUBMISSION IS INCORPORATED HEREIN BY REFERENCE AS THOUGH SET FORTH IN FULL.

In the event of any inconsistency, unless otherwise provided herein, such inconsistency shall be resolved by giving precedence in the following order:

- 1. This Statewide Blanket Purchase Order document.
- 2. The state of Idaho's original solicitation document, RFP01449 dated March 8, 2004.
- 3. The Contractor's signed offer dated April 8, 2004.

INVOICES MUST BE SENT TO THE IDAHO ORDERING AGENCY.

	INVOICES MUST BE SENT TO THE IDAHO ORDERING AGENCY.			
Item No	Description	Quantity UOM	Unit Price	EXTENSION
001	CONTRACT FOR FURNINSHING ELEARNING SYSTEM, establish a Statewide Contract for a client-server based service per RFP01449. This is a jointly sponsored RFP by the Dept. of Labor and the Dept of Health & Welfare. (920-91) (nt)	1 SYS	479200.00	479200.00
General Comments:		ning Conte institution ing agenc it this Mas) year with t for a tota ent and Lo	ent Manage ns, and dep y will issue ster Contrac n four (4) ac al of five (5) earning Co	ment artments. individual et on an as Iditional one years.



CONTRACTOR: Ship to the FOB DESTINATION point and BILL DIRECTLY to the ORDERING AGENCY. DO NOT MAIL INVOICES TO THE DIVISION OF PURCHASING. Notating the Contract Award Number on any invoices/statement will facilitate the efficient processing of payment. Instructions: Freight / Handling Included in Price 1: Questions are due no later than the date indicated in Section One of the RFP. DO NOT SUBMIT ELECTRONIC RESPONSES TO THIS RFP. RATHER, SUBMIT MANUAL RESPONSES PER THE INSTRUCTIONS CONTAINED IN THE RFP. By: MARK LITTLE Bill To: THIS NUMBER MUST State of Idaho APPEAR ON ALL DOCUMENTS Send invoices to the State of Idaho address listed below or as indicated in the Statewide Blanket comments or **Purchase Order** instructions field SBP01191 Statewide Blanket Purchase Order Boise, ID 83720-0075 Date: Wed May 26, 2004 DELIVER TO: Dept of Labor 317 Main Street Boise, ID 83735 F.O.B: Destination Terms: Contract Thu May 27, 2004 From Date **MERIDIAN KSI** 4465 Brookfield Corporate Drive Thu May 26, 2005 Suite 201 Contract To VENDOR: Chantilly, VA 20151 Date: **Attn: Executive Vice President** Email: bvolk@meridianksi.com Phone: 703-322-9565 RFQ#: RFQ04114 DOC#: PREQ8061 File(s) Attached: Meridian Idaho RFP hosted Cost 040904.doc **Optional Costs.doc**

Buyer: MARK LITTLE 208 327 7359



Item No	Description	Quantity UOM	Unit Price	EXTENSION
000	BLANKET PURCHASE AGREEMENT (line item particulars follow)	1 lot		0.00
	Total:			0.00
Blanket Comments:	QUANTITIES: The State of Idaho, Division of Purch approximations of quantities and will not be held r in this document. Order Placement Address:Company Name:Meridian Knowledge SoluAddress:	esponsibutions, Ince Drive, Suutions, Ince Drive, Ince Ince Ince Ince Ince Ince Ince Ince	Le for 1	HE STATE OR OFFER TH IN FULL.
Item No	Description	Quantity UOM	Unit Price	EXTENSION
001	CONTRACT FOR FURNISHING E-LEARNING SYSTEM, establish a Statewide Contract for a hosted service per RFP01449. This is a jointly sponsored RFP by the Dept. of Labor and the Dept. of Health & Welfare.	1 SYS	0.00	0.00

	2000.15.10.11	UOM	Price	
001	CONTRACT FOR FURNISHING E-LEARNING SYSTEM, establish a Statewide Contract for a hosted service per RFP01449. This is a jointly sponsored RFP by the Dept. of Labor and the Dept. of Health & Welfare. (920-91) (nt)	1 SYS	0.00	0.00
	Instr: Pricing per attached.			
	NOTICE OF STATEWIDE CONT	RACT (S	BPO) A	WARD
	Contract for Learning Management and Learning C Systems for various state of Idaho agencies, instit The Division of Purchasing or the requisitioning a releases (delivery or purchase orders) against this needed basis. This contract will be for one (1) year (1) year renewal option by mutual agreement for a	tutions, a gency wi Master (r with fou	nd dep II issue Contrac Ir (4) ac	artments. individual ct on an as Iditional one
	Contract Title:Learning Management ar	nd Learni	na Cor	itent



	Management System	
	Contract Usage Type:Mandatory Use	
	Public Agency Clause:Yes	
	Contract Administration:Mark Little	
	Phone Number:208-327-7465	
	E-Mail:mlittle@adm.state.id.u	s
	Contractor's Primary Contact	
	Attn:Elizabeth T Volk	
	Address:4465 Brookfield Corp	orate Drive, Suite 201
	City, State, Zip:Chantilly, VA 20151	.,
	Phone Number:703/ 322-9565	
	Fax Number:703/ 322-9568	
	E-Mail:bvolt@meridianksi.com	n
	CONTRACTOR: Ship to the FOB DESTINATION the ORDERING AGENCY. DO NOT MAIL INVOICE PURCHASING. Notating the Contract Award Nuinvoices/statement will facilitate the efficient process.	ES TO THE DIVISION OF Imber on any
Instruc	tions:	
Freight	/ Handling Included in Price	
		By: MARK LITTLE



1.0 COST PROPOSAL

Meridian Knowledge Solutions, Inc. is pleased to submit this cost proposal to support the State of Idaho in providing and implementing our Knowledge Centre LMS for your training administration and organizational learning needs.

For additional, uniquely branded sites, each additional license will be a flat fee of \$40,000. Total user count is attributed to the base license, not the derivative site.

1.1. For Hosted Solution – Please provide a FIRM FIXED COST TO provide both a Hosted LMS (section 1.1.a. below) and an LCMS (section 1.1.b. below) per the following:

a. LMS For evaluation purposes only please provide a lump sum cost for providing access to:
Up to 2500 users or 750 concurrent users per year \$/user_\$22.10 or
\$/concurrent user
Up to 5000 users or 1200 concurrent users per year \$/user\$16.05 or
\$/concurrent user
Up to 10,000 users or 2500 concurrent users per year \$/user_\$11.03 or
\$/concurrent user
Up to 15,000 users or 3500 concurrent users per year \$/user\$8.35 or
\$/concurrent user
more than 15,000 will be negotiated

For evaluation purposes only, use the numbers in the "user" category.

		Price/U	ser U	Isers		Annual Cost
Year 1	\$_	_22.10_	_ X	2,500	= \$_	55,250
Year 2	\$_	_16.05_	X	5,00	0 = 0	\$80,250
Year 3	\$_	_11.03_	X	10,00	00 = 0	\$_110,300
Year 4	\$_	_8.35	X	13,000	0 =	_108,550
Year 5	\$_	_8.35	X	15,00	00 = 3	\$_125,250

TOTAL 5-YEAR COST: \$___479,600___ This is the fixed cost which the State will use to evaluate proposals for LMS cost.



This cost does not include the following support items or direct labor support for implementation/customization.

Support Item	Cost
Workbook Session and Project	\$20,000*
Planning,	
Implementation, Configuration,	\$55,000
Testing, Beta Test support	
Customizations and Prototype	TBD**
Training and Installation	\$12,000***
Travel (2 people, 2 trips, est.)	\$10,000
Total (includes est.	\$137,000
recommended allocation for	
customizations)	

^{*}Two day kickoff/workbook session with state stakeholders on Idaho site.

Refer to Knowledge Centre license and maintenance agreement for details. Includes unlimited e-mail and telephone support for up to five named administrators for technical assistance, trouble shooting for standard KC functions and access to upgrade/releases of software. Does not include direct labor required (if necessary) to integrate the upgrade to Idaho-customized site.

b. LCMS

For evaluation purposes only please provide a lump sum cost (if your LCMS is not bundled with the LMS) for providing access to:

NOTE: LCMS is optional and bundled with the LMS. No additional fees apply.

Up to 250 users or 75 concurrent users per year \$/user	or
\$/concurrent user	
Up to 500 users or 125 concurrent users per year \$/user	or
\$/concurrent user	
Up to 1000 users or 250 concurrent users per year \$/user	_ or
\$/concurrent user	
Up to 1250 users or 300 concurrent users per year \$/user	or

^{**}Customizations/integration support may vary widely by agency. It may be as little as \$10,000 for an agency, to as much as \$150,000 depending upon the extent we need to incorporate an agency's business rules, etc. Customizations can be provided on T&M basis using our standard GSA labor categories. Based on Idaho requirements, Meridian recommends Idaho allocate \$40,000 for customizations.

^{***}Training and installation assumes 3 total days on Idaho site.



\$/concurrent user	
Up to 1500 users or 500 concurrent users per year \$/user	r or
\$/concurrent user	
Up to 2000 users or 750 concurrent users per year \$/user	r or
\$/concurrent user	
more than 2000 will be negotiated	
For evaluation purposes only, use the numbers in the "user" cate	egory.
Price/User Users Annual Cost Year 1 \$ X 75 = \$ Year 2 \$ X 125 = \$ Year 3 \$ X 250 = \$ Year 4 \$ X 300 = \$ Year 5 \$ X 500 = \$	
TOTAL 5-YEAR COST: \$ This evaluate proposals for LCMS cost.	s is the fixed cost which the department will use to
c. Options: Please define optional features available anDerivative License Meridian Player*	
license \$129.00	
500 User License	_ \$15,000
2,500 User License	\$25,000
7,500 User License 15,000 User License	\$60,000
15,000 User License	\$90,000
20,000 User License	
Enterprise License	\$125,000 + \$3 per user over 20,000 users

The Meridian Player is a desktop application to extend online courseware to users with limited or no web access, playing and tracking SCORM 1.2 conformant courses offline. As a mobile learning management system, the Player will launch and track user progress through SCORM 1.2 content accessed from CD or LAN connection or downloaded from a Meridian KSI Knowledge CentreTM implementation or another online source. The Player synchronizes student data with the Knowledge Centre via web communications or other file transfer media to maintain a centralized student record.

d. Please define the training costs and separate each role based training provided (technical vs. administrative), time allocated, and any other fees associated with training implementation.

Site Administration	Site Administration Provides Site Administrators with an		\$2,000
	understanding of how to establish and maintain	(Two 3	per class
	permission group for the users within the	hours	-



	Knowledge Centre. Through the use of hands- on training exercises, Site Administrators gain knowledge in how to establish organizational hierarchies, and how to add content to the site and generate reports.	sessions with Q&A)	
	connection for each student Preferred training facility environment and preparations: PC lab		
Content/Course Administration	This course is designed for Course Administrators and Instructors and users who will have Content Administrator privileges. Through the use of hands-on training exercises, Content Administrators will learn how to add and manage courses, create team rooms and chat rooms, etc.	1 day (Two 3 hours sessions with Q&A)	\$2,000 per class
	Equipment requirements: PC with internet connection for each student Preferred training facility environment and preparations: PC lab		
SCORM Courseware Management (LCMS)	This course is intended for web and instructional designers and provides an overview of SCORM, and demonstrates the usage of the SCORM Content Management tools to manage SCORM courseware in the Knowledge Centre.	Beginning: 2 days Advanced: 3 days	\$2,400 per day
	Equipment requirements: PC with internet connection for each student Preferred training facility environment and preparations: PC lab		
Super Administrator Training	Combines site, content, course administration into a comprehensive overview of the Knowledge Centre. Through the use of handson training exercises, Super Site Administrators will learn how to manage and administer all aspects of the Knowledge Centre.	3 days (Six 3 hours sessions with Q&A)	\$6,000 per class
	Equipment requirements: PC with internet connection for each student Preferred training facility environment and preparations: PC lab		
Enterprise Learning Workshop (Two- day)	The Meridian KSI executives lead a tailored two-day workshop on the strategic implementation of learning technologies, learning management systems, competency modeling, and leveraging knowledge management within your organization's learning framework.	2 days	\$6,000 per class
	Equipment requirements: Single PC with internet connection and overhead projector Preferred training facility environment and preparations: Conference room		



	Table 10 100 - 11 15 15 15		
Technical Training	Meridian KSI's Training and Documentation	Depends	TBD
	Team can provide a two-day training session	on	
	for System Administrators. The System	audience	
	Administration course is designed to train	size	
	system administrators on how to install and		
	maintain the KC. During the training		
	administrators will learn how to configure the		
	KC software, make changes to the global asa		
	files, modify the code.		
	Equipment requirements: PC with internet		
	connection, access to the server(s)		
	Preferred training facility environment and		
	preparations: Informal, either PC Lab or server		
	work area		

Invoicing, Payment and Acceptance Terms

Payment Terms are NET 30 from receipt of a correct invoice.

- 1. Meridian KSI will invoice the license and maintenance costs immediately upon contract award.
- 2. Payment (or, at a minimum, authorization for payment) for license and maintenance must be received prior to implementing any customizations of the Knowledge Centre software (including graphics, logos and any configuration).
- 3. Annual hosting and user and administrative support fees (if applicable) will be invoiced at the beginning of the period of performance.
- 4. Payment (or, at a minimum, authorization for payment) for annual hosting, user or administrative support fees must be received prior to activating support.
- 5. All other customization and consulting tasks will be expensed monthly based on actual accomplished work and expended efforts for the previous work period.

Options/Scenarios for the State of Idaho Knowledge Centre LMS implementation

Scenario 1) Both DHW and DOL (DHR) implement Client/Server solution (either joint server backend or separate sites).

License Fees – one time fees:

Product Name	Unit Cost
Meridian KSI Knowledge Centre TM - Limited User License	\$150,000
(20,000 registered users, single branded site, single server	
(includes development and production servers) (includes	
Competency Management Suite Module)	
Base license covers one of the agencies' sites (no derivative	
needed)	
Additional branded site for DOL (includes DHR or other	\$40,000
"Domain")	
TOTAL	\$190,000



Maintenance Fees:

Product Name	Unit Cost
Year 1 (20% of \$190K)	\$38,000
Year 2 (20% of \$190K)	\$38,000
Year 3 (20% of \$190K)	\$38,000
Year 4 (20% of \$190K)	\$38,000
Year 5 (20% of \$190K)	\$38,000
TOTAL	\$190,000

Initial implementation services (per each uniquely branded site). The items in italics may be combined and shared for added cost savings.

Software Item	Cost
Workbook Session and Project	\$20,000*
Planning,	
Implementation, Configuration,	\$55,000
Testing, Beta Test support	
Customizations and Prototype	TBD**
Training and Installation	\$18,000***
Travel (2 people, 2 trips, est.)	\$10,000
Total (includes est.	\$143,000
recommended allocation for	
customizations)	

^{*}see cost prop for details

Scenario 2) DHW implements Client/Server and DOL (DHR) implements the ASP hosted solution (two separate sites).

DHW license, maintenance and services fees above remain the same and scenario #1, less the derivative license/maintenance costs.

License, Maintenance and Hosting Fees – annual fees:

Item Name	Unit Cost
Meridian KSI Knowledge Centre TM - Limited User License,	\$15.00 per user
Maintenance and Hosting (up to 2,500 registered users, single	per year for
branded site, single server (includes development and production	2,500 users*
servers in Meridian hosted environment) (includes Competency	
Management Suite Module)	
TOTAL (assumes two years, no derivatives, 2,500)	\$75,000

^{*2,500} users for a minimum of a two-year period is smallest increment for this rate. Annual total is \$37,500.



Additional branded site for other agencies (if any)	\$40,000
NOTE: (one time fee, not expected for initial implementation)	

Maintenance Fees:

Included above

For Evaluation / total purposes:

	Price/User U	sers	Annual Cost
Year 1	\$ 15.00 X	2,500 =	= \$37,500
Year 2	\$12.00 X	5,000 =	\$60,000
Year 3	\$9.00 X	10,000 = \$	5_90,000
Year 4	\$6.50 X	13,000 = \$	5_84,500
Year 5	\$6.00X	15,000 =	\$_90,000

TOTAL 5-YEAR COST: \$___362,000___ This is the fixed cost which the State will use to evaluate proposals for LMS cost.

Initial implementation services (per each uniquely branded site). The items in italics may be combined and shared for added cost savings:

Software Item	Cost
Workbook Session and Project	\$20,000*
Planning,	
Implementation, Configuration,	\$55,000
Testing, Beta Test support	
Customizations and Prototype	TBD**
Training and Installation	\$12,000***
Travel (2 people, 2 trips, est.)	\$10,000
Total (includes est.	\$137,000
recommended allocation for	
customizations)	

^{*}see cost prop for details

Scenario 3) DOL (DHR) implements the ASP hosted solution and at the end of year 2 (for example) migrates to behind-the-firewall on Idaho servers.

DHW license, maintenance and services fees above remain the same and scenario #1, less the derivative license/maintenance costs.

License, Maintenance and Hosting Fees – annual fees:



Item Name	Unit Cost
Meridian KSI Knowledge Centre TM - Limited User License,	\$14.00 per user
Maintenance and Hosting (up to 2,500 registered users, single	per year for
branded site, single server (includes development and production	2,500 users*
servers in Meridian hosted environment) (includes Competency	
Management Suite Module)	
TOTAL (assumes two years, no derivatives, 2,500)	\$70,000

*2,500 users for a minimum of a two-year period is smallest increment for this rate. Annual total is \$35,000. *No additional License fees are incurred if moved to behind-the-firewall on Idaho servers.*

Additional branded site for other agencies (if any)	\$40,000
NOTE: (one time fee, not expected for initial implementation)	

Maintenance Fees:

Included above through hosted period. Once under client server, the maintenance for the DOL site will be \$8,000 per year (treated the same as if it were a derivative site).

Initial implementation services (per each uniquely branded site). The items in italics may be combined and shared for added cost savings:

Software Item	Cost
Workbook Session and Project	\$20,000*
Planning,	
Implementation, Configuration,	\$55,000
Testing, Beta Test support	
Customizations and Prototype	TBD**
Training and Installation	\$18,000***
Travel (2 people, 2 trips, est.)	\$10,000
Total (includes est.	\$137,000
recommended allocation for	
customizations)	

^{*}see cost prop for details

Movement to behind the firewall - implementation services:

Software Item	Cost
Installation, Testing (assumes	\$4,500
servers configured and prepared	
for installation). Assumes stand	
alone installation.	
Travel (2 people, 1 trip, est.)	\$5,000
Total (includes est.	\$9,500
recommended allocation for	
customizations)	



Additional Option for either Scenario 2 or 3:

DOL (DHR) implements the ASP hosted solution. This option breaks out the costs into separate license, maintenance, and hosting fees vs. the single per user cost.

License Fees – one time fees:

Product Name	Unit Cost
Additional branded site for DOL (includes DHR or other	\$40,000
"Domain") This derivative would be available under the main	
Knowledge Centre 20,000 user license which was purchased under	
the initial client/server contract.	
TOTAL	\$40,000

Maintenance Fees:

Product Name	Unit Cost
Year 1 (20% of \$40K)	\$8,000
Year 2 (20% of \$40K)	\$8,000
Year 3 (20% of \$40K)	\$8,000
Year 4 (20% of \$40K)	\$8,000
Year 5 (20% of \$40K)	\$8,000
TOTAL	\$48,000

Hosting Fees – annual fees:

Item Name	Unit Cost
Meridian KSI Knowledge Centre TM Hosting (single branded site,	\$3.00 per user
single server (includes development and production servers in	per year
Meridian hosted environment) (includes Competency Management	
Suite Module) This price assumes minimum of 10,000 users	

^{*10,000} users for is smallest increment for this rate. This is our most favored GSA Schedule pricing. *No additional License fees are incurred if moved to behind-the-firewall on Idaho servers.*

Additional branded site for other agencies (if any)	\$40,000
NOTE: (one time fee, not expected for initial implementation)	

Implementation Fees:

Same as above.



On-site support fees and Meridian Player pricing remains the same as in the cost proposal.



Courseware Development

Meridian KSI determines the pricing for courseware development based on several factors, including level of interactivity desired, media, length of courseware, the number of course modules being developed, and condition or availability of existing course materials. Conversion of existing materials will cost less than developing content from scratch. Meridian KSI will typically provide a cost estimate range, then conduct a front end analysis to validate the courseware design, and will provide a firm fixed price for the design, development, and implementation of the courseware based on these factors.

Pricing for custom content development ranges from \$8,000 per seat hour to \$40,000 per seat hour. The following are average prices for planning purposes.

Level 1: Pages of content with interactive test questions; some basic A/V and graphic production Average price = $\{\$10,000\}$ per seat hour

Level 2: Mid-level interaction with the content, at least 20% very interactive learning activities (such as discovery exercises, drag-and-drop exercises, etc.). Sophisticated navigational controls. Average price = {\$17,000} per seat hour

Level 3: Simulation-based content, engaging theme development; very interactive. Average price = {\$32,000} per seat hour